(b) if so, what action has been taken in this matter;

(c) whether it hag also been brought to Government's notice that senior officers of the Telecommunications Department, Dhanbad have not been showing duo courtsies to Members of Parliament and other representatives from the public;

(d) if so, whether Government would inquire junto this matter and furnish details, in this regard; and

(e) if ont, whether Government would issue necessary instructions in this regard to the officers of Dhanbad?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM): (a) Yes, Sir.

(b) After making an enquiry a part of the case was handed over to the CBI for investigation.

On allegations established, disciplinary action against the official is under process.

(e) No ease lis* been brought to the notice of this office.

(d) In view of (c) above, question does not arise

(e) Government instructions regarding attending to Members of Parliament have already been issued.

providing Telephones to all under the *men* telecom, policy

7477. SHRI GHUFRAN AZAM: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether the target of providing telephone to all would be achieved by implemeltation of the new telecom policy;

(b) if so. by when;

c) whether Government have recently provided telephone connections in bulk in cities and services randered have gone down unsiderably: and

(d) if so, what are Governments concrete step$_s$ in this regard?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM): (a) and (b) The New Telecom Policy envisages that the telephone should be available on demand by 1997.

(c) Telephone connections were pro vided in bulk during the last quarter of that financial year 1993-94. However, it may not be correct to state that there have been considerable deterioration in *(the* quality of services rendered.

(d) The department closely monitors quality of services rendered and makes every endeavour to improve i*t in order to enhance customer's satisfaction.

Telephone connections in the country

7478. SHRI GOVINDRAO ADIK: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether it is a fact that telephone connections would be provided to 30 lakh people on the waiting list by he year end, and 25 lakh more people on the waiting list would be provided telephone^ by 1997;

(b) if so, the details thereof.-

(c) whether Government would be able to provide phones on demand; and

(d) if so, By when and how and if no?, the reasons there for

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM): (a) and (b) No. Sir. Annual Plan 1994-95 provides 14 lakhs telephone connections. However, 75 lakhs New Telephone connections are targeatted for the 8th Five Yaer Plan (1992—97) out of which 9.87 and 12 40 lakhs connections have been provided during 92-93 and 93-94 respectively

(c) and (d) National Telecom Policy 1994 envisage,, provision of talephone on demand by 1-4-97. Accordingly plans are being drawn to meet this objective.